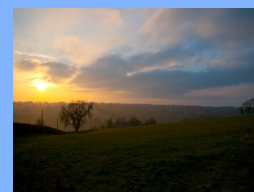




Jan's Weekly Update

Jan Ditheridge, Chief Executive

Issue 225 —23.02.2018



A week of Committee Meetings

Last week ended with the Quality Committee where amongst many other things we looked at how far we've come since the CQC visited nearly two years ago now.

Many improvements across our services, particularly in our approach to care for people, adults and children, at the end of their lives, who we care for in our community hospitals, standards in our Minor Injuries Units and access to practice supervision and support. Still some work to do and continuous improvement is well..... it's continuous....

We will make sure we get something out that shows how much work we've all done to improve care and services - I think you will be surprised how far we've come.

As you know "Getting to Good and beyond" is one of our key priorities over the past two years, implementing our EPR is another of the three (implementing our 5 year plan is the third). We discussed how EPR is progressing at Resource and Performance Committee on Monday afternoon - we have had to delay phase four and wanted to be sure that there was a real commitment to meeting the new timeline. Andrew Crookes the lead for implementation told us that the new Timeline will make it a safer better quality process and I wanted to know that we would keep to this Timeline. We can't get distracted by things like the potential merger. He agreed. Again I've asked that this new Timeline is shared with you all once formally agreed with the EPR project group.



Another Committee on Thursday - our Board meeting where we discussed all of the above as a full Board team. We also took some time at the end of the meeting to review the Well Led element of the CQC compliance framework - which requires us to know our strategy (where we are headed) that we all know our vision (why we are here) and live our values (how we do things round here). This involved thinking about our plans for the future to keep people healthy, independent and at home wherever possible (our vision) and the plans we have in place to do that which include implementation of the 0-19 Children's Pathway, our involvement in the Out of Hospital work led by Shropshire CCG (includes hospitals, MIUs and DAARTs), implementation of the Diabetes pathway and the work we're doing in Telford to support general practice to keep people well, independent and at home. We are doing so much.....

So lots of committees but really important work being discussed, supported and progressed which will make a difference to our patients and young people we work with.

Back to Monday

Started the week welcoming new recruits into the Shropcom team - lots of people now joining our bank. We will always need a number of temporary staff in many areas who support us flexibly when we have gaps or absence. It's good to see people joining the bank and I really hope they feel as much part of the team as those in substantive roles.

Visit to DAART Oswestry

Nuala O'Kane one of our Non Executive Directors and I visited DAART yesterday afternoon. Nuala heard first hand for the first time what great work they do to support people to stay out of hospital, despite their health issues, and the range of services they provide. Maria Jones the Sister and the team took time out of their busy day to share her views on what they provide now and what they could do in the future. They know commissioners are keen to look at how we can enhance and maybe change the services to improve the chances of more people avoiding a hospital visit or admission.

I took a couple of things away to think about and will get back to the team when I've asked the questions!

And finally..

Steve Gregory and I were early for our Board meeting at Oswestry Health centre so we decided to get the hot water for coffee for everyone - not a task we did well it turns out. Everyone moaned about luke warm coffee...

However it did mean we bumped into Mary Henshaw an IDT team leader I respect greatly - oozes compassion, enthusiasm and care for her patients, their families and her team. Mary came into nursing after a career in contracts and procurement, and we talked about the transferable skills she brought into nursing - they're not obvious but they are there. Mary retires today - we are so grateful to her for all she's brought to the job and pleased that she might come back and work part time. It's not easy to run at 100mph every day then just stop is it - needs to be a bit of a transition to the next adventure.

Thank you Mary

The chilly weather returns next week hopefully it won't be too disruptive.

Until next week



Jan Ditheridge

Chief Executive

