



Children and young people in Shropshire are now able to contact their School Nurse by text. This new service has been commissioned by our Local Authority Public Health department in partnership with Shropshire Community Health NHS Trust. This new service will increase the opportunity for secondary school age young people to access advice and support from their School Nurse. Young people have told us they want to be able to contact their School Nurse by text and we are pleased to be able to respond positively by offering this confidential service to young people in Shropshire.

TXT UR School Nurse

For confidential advice and support

**Mon to Friday
09.00-4.30**



07507 330346



@SCHTSchoolNurse



“Before we get into any further details I thought it would be a good time to explain to about confidentiality. Unless you give permission, a School Nurse will not pass on anything you say to anyone else, like parents, teachers, or other students – except in extreme circumstances like if the health, safety or welfare of you or someone else is at significant risk. If we did need to tell someone about something you had told us, we would always try to speak with you first. For our safety and yours we hold information that you tell us on electronic records that can be seen by other healthcare professionals who all follow the same confidentiality rules - this can include your doctor. Our text number does not receive voice calls or mms picture messages, messages are charged at your usual rates. Records are kept for future use