

Policies, Procedures, Guidelines and Protocols

Document Details				
Title	Policy on Management of Diagnostic Testing and Screening			
	Procedures			
Trust Ref No	1553-68913			
Local Ref (optional)				
Main points the document				
covers	Procedure /Standard Operating Procedures (SOPs) to			
manage the risks associated with, and the processes for				
	involved in, clinical diagnostics testing and screening			
M/le a is the a decrease and	procedures.			
Who is the document	All staff employed by Shropshire Community Health NHS			
aimed at?	Trust responsible for diagnostic testing and/ or clinical			
Author	screening on behalf of the organisation.  Emily Peer			
Autiloi	Approval process			
Approved by	Clinical Policy Group			
(Committee/Director)	Cliffical Folicy Group			
Approval Date	13/09/2021			
Initial Equality Impact	Yes			
Screening	163			
Full Equality Impact	No			
Assessment				
Lead Director	Steve Gregory, Director of Nursing and Operations			
Category	Clinical			
Sub Category				
Review date	13/09/2024			
	Distribution			
Who the policy will be	All clinical staff and Service Delivery Managers			
distributed to				
Method	Electronically via DATIX and available to all staff via the Trust			
	Website			
Document Links				
Required by CQC	Yes			
Keywords	Diagnostic, Tests, Screening, XR, Xrays, scans, blood test,			
investigation,				
Amendments History				
No Date Amendment				
	V1 11.6.12 Policy created			
2 V2 July 2013 Risk assessment updated following planned annual consultation				
	with Clinical and Service leads			
	Review, simplification and update			
4 V4 June 2018 Review and update				
5 V5 Sept 2021 Review, simplification and update post Covid				

# **Contents**

1. Introduction	3
2. Purpose	3
3. Definitions	
4. Duties	4
4.1 Duties within the Organisation	4
4.2 Committees and Groups with overarching responsibilities	4
5. Management of Diagnostic Testing and Screening Procedures	5
5.1 Development and Content of Guidance for Specific Diagnostic Tests and	
Screening Procedures	5
5.2 Specific Guidance for Management of Diagnostic Tests and Screening	
Procedures	5
6. Consultation	6
7. Dissemination and Implementation	7
7.1 Dissemination	7
7.2 Implementation	7
8. Monitoring Compliance	7
9. References	
10. Associated Documents	8
11. Appendices	8
<ol> <li>Risk Assessment for managing Diagnostic Tests and Screening</li> </ol>	
Procedures	
2. Guidance for managing Diagnostic Tests and Screening Procedures	
<ol><li>Specific Guidance for management of Clinical Pathology diagnostic test</li></ol>	
and screening procedures	15
4. Specific Guidance for management of Radiology diagnostic tests and	
screening procedures	
<ol><li>Specific Guidance for management of Near Patient diagnostic tests and</li></ol>	
screening procedures	19
6. Template for Service Specific Local Procedure for handling Diagnostic	
Tests and Screening Procedures	21

#### 1. Introduction

This document acknowledges the risks associated with the process of diagnostic testing and screening procedures and describes Shropshire Community Health NHS Trust (SCHT) wide process for the development of Service Specific Local Procedure /Standard Operating Procedures (SOPs) to manage these risks and improve the quality of care.

Inadequate referral information, poor communication of test results to the requester and inadequate arrangements for the follow up by requesters are all acknowledged as national patient safety issues.

This document provides robust organisation-wide guidance on how to develop specific guidance to support local processes of requesting, undertaking, verifying and communicating the results of all diagnostic tests and screening procedures.

# 2. Purpose

The purpose of this policy is to enable staff to ensure that all diagnostic tests and screening procedures undertaken within the organisation are managed to minimise the risk to patients and to improve patient outcome and quality of care. This policy will assist individual services in developing their own Service Specific Local Procedure /Standard Operating Procedures (SOPs) to inform and direct staff on the duties and procedures required when involved in any stage of diagnostic testing and screening procedures.

#### 3. Definitions

Diagnostic Tests	A test or investigation such as pathological tests, imaging and endoscopy performed to determine diagnoses; monitor patients during treatments and to inform future treatment		
	options.		
Screening	Screening is a process of identifying apparently healthy		
Procedures	people who may be at increased risk of a disease of		
	condition. They can then be offered information, further tests and appropriate treatment to reduce their risk and /or any		
	complications arising from the disease of condition.		
Service Specific	A clear, step-by-step instruction of how to carry out agreed		
Local Procedure	actions that promote uniformity to help clarify and augment		
/Standard Operating	processes. SOPs document the way activities are to be		
Procedures (SOPs)	performed to facilitate consistent conformance to		
	requirements and to support data quality. SOPs provide		
	individuals with the information needed to perform a job properly and consistently.		
Non Invasive	A procedure that does not penetrate the body, for example		
Procedures	ultra sound and X-Ray		
Minimally Invasive	A procedure (surgical or otherwise) that is less invasive than		
Procedures	open surgery, for example taking blood for screening tests.		
Invasive Procedures	A procedure requiring insertion of an instrument, device or		
	substance (like a contrast medium) into the body through		
	the skin or a body orifice.		

#### 4. Duties

# 4.1 Duties within the Organisation

# **Director of Nursing and Operations**

The Director of Nursing and Operations is responsible for ensuring SCHT has an overarching policy to manage the risks associated with Diagnostic Testing and Screening Procedures.

# **Locality Clinical Managers**

Locality managers are responsible for ensuring the development of Service Specific Local Procedures /Standard Operating Procedures (SOPs) and ensuring monitoring and compliance with these documents and learning from annual audit and significant events.

# **Service Managers**

Service managers are responsible for the development and review of Service Specific Local Procedure /Standard Operating Procedures (SOPs) for diagnostic testing and screening, ensuring all equipment utilised for diagnostic testing and screening is maintained in line with guidance and that appropriate training is provided for staff where necessary.

It is the responsibility of Service Managers to review policy and procedural documents relating to diagnostic testing and screening procedures used within their service and if appropriate develop local procedures (SOPs) to meet service need.

## **Health Care Professionals**

All clinical staff involved in diagnostic testing and screening procedures must adhere to guidance in this policy and follow local procedures (SOPs) where available. All clinical staff have a responsibility for their own professional standards, to attend training or awareness sessions when made available and to maintain their own competency.

# 4.2 Committees and Groups with overarching responsibilities

#### **Trust Board**

The chief executive and the nominated directors will gain assurance that this document is being implemented within the organisation through reporting of the monitoring and compliance via the Director of Nursing and Operations.

## **Reporting Committee**

The trust Quality and Safety Committee with be responsible for oversight of the agreed standards of diagnostic testing and screening procedures and adherence to organisational and local standards. Local procedures (SOPs) for diagnostic tests and screening procedures will be managed in accordance with the Trust Policy on Procedural Documents.

## 4.3 Duties external to the Organisation

#### **Accredited Laboratories**

Accredited Laboratories used will be expected to meet the appropriate professional standards.

# 5. Management of Diagnostic Testing and Screening Procedures

Diagnostic tests can be used to determine what conditions, diseases or syndromes a patient may currently have or is likely to develop. These tests can be used in a variety of ways including screening, monitoring chronic conditions, suggesting diagnoses, ruling out or confirming suspected diagnoses, monitoring patients following treatment for side effects or recurrence, and predicting future events. Because of the variety of tests employed and the range of professional review and subsequent actions that may occur as a result of testing, there is an absolute need for clear pathways that identify how, when and to whom the results should be communicated.

# 5.1 Development and Content of Guidance for Specific Diagnostic Tests and Screening Procedures

A baseline assessment of the diagnostic tests and screening procedures carried out by the organisation, and the risks associated with these tests and procedures, was undertaken by consultation with clinical and service leads. This is reviewed at each policy review.

Appendix 1 'Risk Assessment for managing Diagnostic Tests and Screening Procedures' summarises diagnostic tests and screening procedures undertaken and categorises the agreed level of risk as high, medium or low risk.

Appendix 2 'SCHT Guidance for managing Diagnostics Tests and Screening Procedures' summarises agreed appropriate timescales for responses.

# **5.2 Specific Guidance for Management of Diagnostic Tests and Screening Procedures**

Specific Guidance for diagnostic tests and screening procedures have been developed for Clinical Pathology, Radiology and Near Patient testing (see Appendices 3,4, and 5). They include direction regarding;

- a) adherence to Service Specific Local Procedures/ SOPs or equivalent protocols;
- b) ensuring all eligible populations are identified and offered screening;
- c) ensuring that all diagnostic tests and screening procedures are undertaken by authorised healthcare staff following specified training where necessary;
- d) where use of laboratory service is required that the information includes:
  - the recording of the correct patient details;
  - the request for the correct test or screening procedure;
  - the details of the healthcare staff member for return of the result and subsequent action;
  - failsafe procedures if a sample is incorrectly labelled or insufficient, inappropriate or contaminated samples are received.
- e) where a test does not require pathological analysis the procedural undertaking and outcome of this activity should be documented in the clinical record:
- f) the process for recording the receipt of the screening result, the interpretation and the subsequent management plan in the clinical record;

- g) how results are communicated to the patient and other identified healthcare providers;
- h) ensuring that identified actions are taken and documented, and that the method of communication is recorded, face to face contact, phone call, letter, email, fax, etc;
- i) ensuring that robust systems are in place which involve the receipt and filing/ uploading to RiO of paper held results; and
- j) continuous performance management and monitoring of the diagnostic tests and screening procedures ordered and the management of results.

# 5.3 Development of Service Specific Local Procedures/ SOPs for managing Diagnostic Tests and Screening Procedures

Each service must identify the staff involved and the local procedure for requesting, handling and sharing results for diagnostic tests and screening procedures undertaken in their service area, to the standards outlined in this policy and in the specific guidance.

The responsibility for developing Service Specific Local Procedures/ SOPs lies with the service manager using the template provided in Appendix 6 and in accordance with the Trust Policy on Procedural Documents. It must be reviewed annually.

#### 6. Consultation

This policy has been developed in consultation with and circulated via email in draft for comments to the following stakeholders.

Steve Gregory, Director of Nursing and Operations

Dr Jane Povey, Medical Director

Stanley Mukwenya, Head of Governance and Risk

Susan Watkins, Chief Pharmacist

Liz Watkins, Head of Infection Prevention & Control

Dr Karen Stringer, Associate Medical Director for Strategy

Dr Louise Warburton, Clinical Lead for TEMs and Associate Medical Director

Dr Pat Staite, Lead GP for Prisons and Associate Medical Director

Dr M Ganesh, Consultant Paediatrician and Clinical Lead

Tom Seager, Dental Surgeon and Clinical Director Community Dental Services

Angela Cook, Corporate Head of Nursing & Professional Practice

Alan Ferguson, Clinical Documentation Lead

Phil Atkins, Clinical Lead MIUs

Wendy Sweeney, Clinical Services manager, Prisons

Jo Gregory, Head of Nursing and Quality

Debbie Jones, School Nurse Co-ordinator and Clinical Lead

Georgina English, Clinical Lead for Community Nursing

Narinder Kular, Nurse Consultant Children with Complex Care

Kate Hidden, Team Leader, Children's Occupational Therapy

Cath Molineux, Nurse Consultant and EOL Lead

Mandee Worral, Adult Services Delivery Group Manager

# 7. Dissemination and Implementation

# 7.1 Dissemination

This policy will be published on the staff intranet and disseminated through clinical policy alert via DATIX to all clinical leads and managers for action and cascading to all clinical staff.

# 7.2 Implementation

Many diagnostic test and screening procedures will require only existing skills and professional competencies of health professionals, and up to date mandatory training requirements. Some specific diagnostic test and screening procedures may require specific competencies and training, for example cervical screening, venepuncture and Non-Medical Referral for radiology investigation.

# **Identifying Training Needs**

Clinical leads and Line Managers should consider any specific training or competency issues arising from diagnostic tests and screening procedures. Where appropriate, development of staff in diagnostic testing or screening procedures should be supported by the Trusts Learning and Development Policy and outlined and included in the Trust Training Needs Analysis which clearly defines the expected competencies of staff groups, training requirements, frequency of training and method of assessment of competency.

# 8. Monitoring Compliance

This document will be reviewed every 3 years, or as change in best practice standards, guidance or legislation occurs.

Compliance will be monitored though the Quality and Safety Delivery group and the annual clinical documentation audit.

Any recommendations and lessons learned as part of the monitoring or audit processes will be disseminated to relevant leads and clinical staff.

# 9. References

UK National Screening Committee annual report <a href="https://www.gov.uk/government/publications/uk-national-screening-committee-recommendations-annual-report">https://www.gov.uk/government/publications/uk-national-screening-committee-recommendations-annual-report</a>

Current UK screening programs complete list of UK NSC recommendations.

NHS Right Care https://www.england.nhs.uk/rightcare/

British Medical Association: *Acting upon electronic test results*<a href="https://www.bma.org.uk/advice-and-support/nhs-delivery-and-workforce/primary-and-secondary-care/acting-upon-electronic-test-results">https://www.bma.org.uk/advice-and-support/nhs-delivery-and-workforce/primary-and-secondary-care/acting-upon-electronic-test-results</a>

HSE: Transport of Infectious Substances: Best practice guidance for microbiology laboratories

https://www.hse.gov.uk/biosafety/blood-borne-viruses/transportation-of-infectious-substances.htm

World Health Organisation: Guidance on regulations for the Transport of Infectious Substances

https://www.who.int/ihr/publications/WHO-WHE-CPI-2019.20/en/

Mental Capacity Act (2005) <a href="https://www.nhs.uk/conditions/social-care-and-support-guide/making-decisions-for-someone-else/mental-capacity-act/">https://www.nhs.uk/conditions/social-care-and-support-guide/making-decisions-for-someone-else/mental-capacity-act/</a> Jan21

#### 10. Associated Documents

Learning and Development Policy and Training Needs Analysis
Infection Prevention and Control Policies
Consent to Examination and Treatment Policy
Medical Devices Policy
Information Governance Policy
Incident Reporting Policy
Patient Information Policy
Specimen packaging, handling and delivery of laboratory specimens Policy

# 11. Appendices

- 1. Risk Assessment for managing Diagnostic Tests and Screening Procedures
- 2. Guidance for managing Diagnostic Tests and Screening Procedures
- 3. Specific Guidance for Management of Clinical Pathology Diagnostic Tests and Screening Procedures
- 4. Specific Guidance for Management of Radiology Diagnostic Tests and Screening Procedures
- 5. Specific Guidance for Management of Near Patient Diagnostic Tests and Screening Procedures
- 6. Template for Service Specific Local Procedure for handling Diagnostic Tests and Screening Procedures

# Appendix 1

# **SCHT Risk Assessment for managing Diagnostics Tests and Screening Procedures**

Diagnostic Test (D) or	High Risk	Medium Risk	Low Risk
Screening Procedure (S)	where an adverse result is likely to lead	where an adverse result is possible but	where an adverse result would be very
	to a serious condition, or fatality for the	unlikely to lead to a serious condition or	unlikely to lead to a serious condition, or
	patient	fatality for the patient	fatality for the patient
Clinical Pathology			
Haematology- FBC, ESR, Coag/ INR, blood film	INR High result risk (D)	Medium result risk (D)	Low procedure risk (D&S)
Biochemistry- U&E, LFTs, Bone, thyroid,	U&E, D Dimer, Troponin high result	Medium result risk (D)	Low procedure risk (D&S)
ferritin, D Dimer, Troponin	risk (D)		Low result risk (S)
Microbiology- Urine (including MSU and	Covid PCR, Clostridium difficile,	Medium result risk (D&S)	Low procedure risk (D&S)
CSU), stool, sputum, swabs, serology	MRSA	, ,	, , ,
Histology- Cervical smears, biopsies,		Medium procedure risk (D&S)	
aspirates		Medium result risk (D&S)	
MRSA screening		Medium result risk	Low procedure risk
Urine for Albumin/Creatinine Ratio			Low procedure risk (D&S)
			Low result risk (D&S)
Urine Drug Screen		Medium result risk (D&S)	Low procedure risk (D&S)
Vaginal Culture		Medium result risk (D&S)	Low procedure risk (D)
Blood Testing for syphilis, hepatitis and	High result risk (D&S)		Low procedure risk(D&S)
HIV			
Near Patient testing			
Blood pressure			Low procedure risk (D&S)
			Low result risk (D&S)
Temperature		Medium result risk (D&S)	Low procedure risk (D)
ECG		Medium result risk (D&S)	Low procedure risk (D&S)
Near patient International Normalised	High result risk (D&S)	Medium procedure risk (D&S)	
Ratio (INR) testing			
Continuous Glucose Monitoring System		Medium procedure risk (D&S)	
(CGMS)		Medium result risk (D&S	

Diagnostic Test (D) or	High Risk	Medium Risk	Low Risk
Screening Procedure (S)	where an adverse result is likely to lead	where an adverse result is possible but	where an adverse result would be very
	to a serious condition, or fatality for the	unlikely to lead to a serious condition or	unlikely to lead to a serious condition, or
	patient	fatality for the patient	fatality for the patient
Blood Glucose Testing		Medium result risk (D&S)	Low procedure risk (D&S)
Blood Ketone Testing		Medium result risk (D&S)	Low procedure risk (D&S)
Urinalysis			Low procedure risk (D&S)
			Low result risk (D&S)
Pregnancy testing		Medium result risk (D&S)	Low procedure risk (D&S)
Pulse Oximetry		Medium result risk (D&S)	Low procedure risk (D&S)
Spirometry			Low procedure risk (D&S)
			Low result risk (D&S)
Blood gas analysis		Medium procedure risk (D&S)	
		Medium result risk (D&S)	
Doppler testing		Medium result risk (D&S)	Low procedure risk (D&S)
Bladder scanning		Medium result risk (D&S)	Low procedure risk (D&S)
Carbon monoxide testing		Medium result risk (D&S)	Low procedure risk (D&S)
Height/ weight/ body mass index			Low procedure risk (D&S)
			Low result risk (D&S)
Alcohol screening			Low procedure risk (D&S)
-			Low result risk (D&S)
Lateral Flow test (Covid)		Medium result risk (D&S)	Low procedure risk (D&S)
Imaging			
Echocardiography		Medium result risk (D&S)	Low procedure risk (D&S)
XRay		Medium result risk (D&S)	Low procedure risk (D&S)
Ultrasound (USS)	Vascular USS high result risk (D)	Medium result risk (D&S)	Low procedure risk (D&S)
Computer Tomography (CT)	High result risk (D&S)		Low procedure risk (D&S)
Magnetic Resonance Imaging (MRI)	High result risk (D&S)		Low procedure risk (D&S)
Bone age		Medium result risk (D&S)	Low procedure risk (D&S)
DVD Fluoroscopy		Medium result risk (D&S)	Low procedure risk (D&S)
Cardio respiratory			
Lung Function		Medium result risk (D&S)	Low procedure risk (D&S)

Diagnostic Test (D) or Screening Procedure (S)	High Risk where an adverse result is likely to lead	Medium Risk where an adverse result is possible but	Low Risk where an adverse result would be very
	to a serious condition, or fatality for the patient	unlikely to lead to a serious condition or fatality for the patient	unlikely to lead to a serious condition, or fatality for the patient
TILT test		Medium result risk (D&S)	Low procedure risk (D&S)
24 hour ECG		Medium result risk (D&S)	Low procedure risk (D&S)
Paediatric			
Height/ weight measurement		Medium result risk (D&S)	Low procedure risk (D&S)
Head circumference measurement		Medium result risk (D&S)	Low procedure risk (D&S)
Developmental screening/ diagnostic tool assessments		Medium result risk (D&S)	Low procedure risk (D&S)
Investigations for developmental impairment		Medium result risk (D&S)	Low procedure risk (D&S)
Genetic testing (microarray/ karyotype etc)		Medium result risk (D&S)	Low procedure risk (D&S)
Continuous Glucose Monitoring System		Medium procedure risk (D&S)	
(CGMS)		Medium result risk (D&S)	
Blood borne virus screen	High result risk (D&S)		Low procedure risk(D&S)
EEG (Electroencepholgraphy)		Medium result risk (D&S)	Low procedure risk (D&S)
Coeliac screen		Medium result risk (D&S)	Low procedure risk (D&S)
School entry audiology screening		Medium result risk (D&S)	Low procedure risk (D&S)
Sleep study		Medium result risk (D&S)	Low procedure risk (D&S)
Allergy Testing		Medium procedure risk (D&S)	
		Medium result risk (D&S)	

# Appendix 2

# **SCHT Guidance for managing Diagnostics Tests and Screening Procedures**

Diagnostic Test or	How is test requested	Timescales (working days)for clinician	Timescales (working days) for
Screening Procedure		to receive result	informing patient
Pathology Tests/ Phlebotomy			
Haematology- FBC, ESR, Coag/ INR,	Clinical pathology, SaTH	1-3 days	Urgent response required- action
blood film	T Quest electronic request system or		within 1-2 days
Biochemistry- U&E, LFTs, Bone, thyroid,	referral form		
ferritin			Routine response 7-14 days
Microbiology- Urine (MSSU and CSU),		3-5 days	
stool, sputum, swabs, serology/ PCR			
Histology- Cervical smears, biopsies,		7-14 days	
aspirates			
MRSA screening		3-5 days	
Urine for Albumin/Creatinine Ratio		3-5 days	
Urine drug screen		3-5 days	
Near Patient testing			
Blood pressure	Near patient testing carried out by Community Trust staff	Immediately available	Shared with patient at time of test
Temperature	May be done on request of Patients	If requested by Patients GP the results	
ECG	GP	passed on to referring GP within 1-3	
Blood Glucose Testing		days	
Blood Ketone Testing			
Urinalysis			
Pregnancy testing			
Pulse Oximetry			
Spirometry			
Blood gas analysis			

Diagnostic Test or Screening Procedure	How is test requested	Timescales (working days)for clinician to receive result	Timescales (working days) for informing patient
Doppler testing	Near patient testing carried out by	Immediately available	Shared with patient at time of test
Bladder scanning	Community Trust staff		
Carbon monoxide testing	May be done on request of Patients	If requested by Patients GP the results	
Height/weight/body mass index	GP	passed on to referring GP within 1-3	
Alcohol screening		days	
Lateral Flow test (Covid)			
Imaging			
Echocardiography	Radiology, SaTH or RJAH	5-10 days	Urgent response required- action
XR	Referral forms		within 1-2 days
USS			
Computer Tomography (CT)			Routine response 7-14 days
Magnetic Resonance Imaging (MRI)			
Bone age			
DVD Fluoroscopy			
Cardio respiratory			
Lung Function	Cardiorespiratory Dept, SaTH	5-10 days	Urgent response required- action
TILT test	Referral form		within 1-2 days
24 hour ECG			Routine response 7- 14 days
Paediatric			
Newborn hearing tests	Near patient testing undertaken by	Immediately available	Shared with patient at time of test
School entry audiology screening	Community Trust staff		
Child development screening tests			
Mantoux Test	Near patient testing undertaken by Community Trust staff	Reviewed at 72 hours and result immediately available	Results shared with patient at review and actioned
Allergy Testing	Near patient testing undertaken by Community Trust staff	Skin prick discussed immediately, RAST results available 2-4 weeks	Skin prick test shared with patient immediately , RAST results actioned within 14 days

Diagnostic Test or Screening Procedure	How is test requested	Timescales (working days)for clinician to receive result	Timescales (working days) for informing patient
Height/ weight measurement	As part of routine school entry or NCMP screening or pt/parent referral	Immediately available	Routine – Child Health inform parents within 4 – 6 weeks If referral required– immediate response
Chromosome testing/ Fragile x	Clinical Pathology, SaTH, referral form	Up to 7 months	Within 14 days of receipt of result
Continuous Glucose Monitoring System (CGMS)	Via Diabetes Specialist Nurse or SaTH clinician	5-7 days (as patient wears for this period of time)	7-14 days
Vaginal Culture		4 (>95% in 2 days)	<10 working days from tests taken
Blood Testing for syphilis, hepatitis and HIV	Clinical pathology, SaTH T Quest electronic request system or referral form	5(unless referral needed for HepB or SEIA confirmation at ref lab) (>90% in <5days)	<10 working days from tests taken
Cervical Cytology		<10 working days from tests taken	<10 working days from tests taken

# Appendix 3 - Specific Guidance for the Management of Clinical Pathology Diagnostic Tests and Screening Procedures

# 1. Introduction and Purpose

Clinical pathology diagnostic tests and screening procedures include some of the high risk investigations undertaken in Shropshire Community Health (SCHT). Clear guidance can help address and minimise these risks to improve patient safety and the quality of our services, and provide clear parameters to monitor compliance against.

# 2. Explanation of Terms

# Clinical Pathology

Pathology is a core specialty area involved in the diagnosis and treatment of disease in a number of areas including diagnostic test and screening procedures in : Clinical Biochemistry, Clinical Microbiology, Haematology & Blood Transfusion, Histopathology, Cytology, Immunology and Forensic Pathology.

#### 3. Duties

# Senior Clinical Staff (Medical and Senior Nursing Staff)

Are responsible for requesting diagnostic test and screening procedures for patients and documenting requests, results and actions in the appropriate patient records. Including assessment of risks versus benefits for the individual and informed consent, and undertaking training as required and agreed.

#### Clinical staff

Are responsible for performing venepuncture, ensuring samples are taken according to Service Specific Local Procedures and equivalent protocols, delivered to the laboratories in a timely fashion, and undertaking training as required and agreed.

#### **Administrative Staff**

Are responsible for handling results, ensuring timely review of results by the ordering senior clinician, facilitating the response to the patient from clinicians, and undertaking training as required and agreed.

# 4. Requesting the Diagnostic Test or Screening Procedure

Clinical Pathology test can be requested by senior clinical staff from Shrewsbury and Telford Hospitals (SaTH) clinical pathology laboratories using TQUEST electronic requesting system or using official forms. Essential patient information, requester details, date and time, and clinical details must be included, following informed consent and full documentation of the process in the patient records.

# 5. Performing the Test or Screening Procedure

Samples should be taken by appropriately trained clinical staff according to their Service Specific Local Procedure following confirmation of patient consent, and documented fully in the patient records.

## 6. Communication of Diagnostic Test or Screening Procedure Results

Paper results should be date stamped on arrival to the referrer's service area by administrative staff within timescales outlined in Appendix 2 of the Policy on Management of Diagnostic Testing and Screening Procedures, and brought to the attention of the referring clinician, or other senior clinician, if the referrer is unavailable within timescales outlined.

The referring clinician should record their interpretation of the result and how the results will be shared with the patient; by face to face discussion, telephone or letter;

giving due consideration to confidentiality, sensitivity of results and the specific needs of the patient, within the timescales outlined in Appendix 2 of the Policy on Management of Diagnostic Testing and Screening Procedures.

7. Taking Action on Diagnostic Test or Screening Procedure Results
Actions taken by the referring clinician, including treatments, referral and follow up should be recorded in the patient records and communicated to the patient, patient GP and other involved clinicians as appropriate within timescales agreed in Appendix 2 of the Policy on Management of Diagnostic Testing and Screening Procedures.

# Appendix 4 - Specific Guidance for the Management of Radiology Diagnostic Tests and Screening Procedures

# 1. Introduction and Purpose

Radiology diagnostic tests and screening procedures include some of the high risk investigations undertaken in Shropshire Community Health (SCHT). Clear guidance can help address and minimise these risks to improve patient safety and the quality of our services, and provide clear parameters to monitor compliance against.

# 2. Explanation of Terms

# Radiology

Radiology is a core specialty area involved in the diagnosis and treatment of disease in a number of areas and diagnostic test and screening procedures include: X-Ray (XR), Computer Tomography (CT), Magnetic Resonance Imaging (MRI), Echocardiography, Ultrasonography (USS), Bone age, and DVD Fluoroscopy.

#### 3. Duties

# Senior Clinical Staff (Medical and Senior Nursing Staff)

Are responsible for requesting diagnostic test and screening procedures for patients and documenting requests, results and actions in the appropriate patient records. Including assessment of risks versus benefits for the individual and informed consent, and undertaking training as required and agreed.

### **Clinical staff**

Are responsible for ensuring requests are delivered to the radiology department in a timely fashion, and undertaking training as required and agreed.

## **Administrative Staff**

Are responsible for handling results, ensuring timely review of results by the ordering senior clinician, facilitating the response to the patient from clinicians, and undertaking training as required and agreed.

## 4. Requesting the Diagnostic Test or Screening Procedure

Radiology tests can be requested by senior clinical staff from Shrewsbury and Telford Hospitals (SaTH) or Robert Jones and Agnes Hunt Hospitals (RJAH) Radiology Departments using official forms. Essential patient information, requester details, date and time, and clinical details must be included, following informed consent and full documentation of the process in the patient records.

## 5. Performing the Test or Screening Procedure

Radiology tests will be performed by appropriately trained SaTH or RJAH clinical staff according to their Service Specific Local Procedure following confirmation of patient consent, and documented fully in the patient records.

# 6. Communication of Diagnostic Test or Screening Procedure Results

Paper results should be date stamped on arrival to the referrers service area by administrative staff within timescales outlined in Appendix 2 of the Policy on Management of Diagnostic Testing and Screening Procedures, and brought to the attention of the referring clinician, or other senior clinician, if the referrer is unavailable within timescales outlined.

The referring clinician should record their interpretation of the result and how the results will be shared with the patient; by face to face discussion, telephone or letter; giving due consideration to confidentiality, sensitivity of results and the specific needs

of the patient, within the timescales outlined in Appendix 2 of the Policy on Management of Diagnostic Testing and Screening Procedures.

7. Taking Action on Diagnostic Test or Screening Procedure Results
Actions taken by the referring clinician, including treatments, referral and follow up should be recorded in the patient records and communicated to the patient, patient GP and other involved clinicians as appropriate within timescales agreed in Appendix 2 of the Policy on Management of Diagnostic Testing and Screening Procedures.

# Appendix 5 - Specific Guidance for the Management of near patient Diagnostic Tests and Screening Procedures

# 1. Introduction and Purpose

Near patient diagnostic tests and screening procedures include some of the high risk investigations undertaken in Shropshire Community Health (SCHT). Clear guidance can help address and minimise these risks to improve patient safety and the quality of our services, and provide clear parameters to monitor compliance against.

# 2. Explanation of Terms

#### **Near Patient Tests**

Near patient test include many tests involved in the diagnosis and treatment of disease and include diagnostic test and screening procedures such as; Blood pressure, Temperature, ECG, finger or ear prick blood Testing, Urinalysis, Pregnancy testing, Pulse Oximetry, Spirometry, Doppler testing, Bladder scanning, Height/weight/body mass index, Alcohol screening.

#### 3. Duties

# Senior Clinical Staff (Medical and Senior Nursing Staff)

Are responsible for requesting diagnostic test and screening procedures for patients and documenting requests, results and actions in the appropriate patient records. Including assessment of risks versus benefits for the individual and informed consent, and undertaking training as required and agreed.

#### Clinical staff

Are responsible for undertaking near patient diagnostic test and screening procedures in a timely fashion and documenting procedures, results and actions in the appropriate patient record and undertaking training as required and agreed.

# **Administrative Staff**

Are responsible for handling results, ensuring timely review of results by the ordering senior clinician, facilitating the response to the patient from clinicians, and undertaking training as required and agreed.

## 4. Requesting the Diagnostic Test or Screening Procedure

Near patient tests can be requested by SCHT clinical staff following informed consent and full documentation of the process in the patient records.

# 5. Performing the Test or Screening Procedure

Near patient tests will be performed by appropriately trained SCHT clinical staff according to their Service Specific Local Procedure following confirmation of patient consent, and documented fully in the patient records.

## 6. Communication of Diagnostic Test or Screening Procedure Results

Paper results should be date stamped on arrival to the referrers service area by administrative staff within timescales outlined in Appendix 2 of the Policy on Management of Diagnostic Testing and Screening Procedures, and brought to the attention of the referring clinician, or other senior clinician, if the referrer is unavailable within timescales outlined.

The referring clinician should record their interpretation of the result and how the results will be shared with the patient; by face to face discussion, telephone or letter; giving due consideration to confidentiality, sensitivity of results and the specific needs of the patient, within the timescales outlined in Appendix 2 of the Policy on Management of Diagnostic Testing and Screening Procedures.

7. Taking Action on Diagnostic Test or Screening Procedure Results
Actions taken by the referring clinician, including treatments, referral and follow up
should be recorded in the patient records and communicated to the patient, patient
GP and other involved clinicians as appropriate within timescales agreed in Appendix
2 of the Policy on Management of Diagnostic Testing and Screening Procedures.

# Appendix 6 - Template for Service Specific Local Procedure (SOP) for managing Diagnostic Tests and Screening Procedures

- < Insert Service Area >
- < Insert date >
- < Insert Service Manager name and role >

This document is to be used in conjunction with the

- Policy on Diagnostic Tests and Screening Procedures which define the risks associated with, and the timescales involved in managing diagnostic tests and screening procedures
- Specific guidance documents for Management of Specific Diagnostic Tests and Screening Procedures

These policy documents can be found on the SCHT staff intranet.

Regarding Service Staff		
Staff Group	Staff Names and Roles	Responsibilities
Senior Clinical Staff		·
authorised to undertake		
requests for diagnostic		
test and screening		
Clinical staff undertaking		
near patient diagnostic		
test and screening		
procedures		
Administrative staff		
receiving and handling		
results to service area		
Regarding managing resu	Its	
Process	Staff	Responsibilities
How results are brought to		
the attention of referring		
clinician		
How referring clinician		
reviews results		
How referring clinician		
actions results		
How referring clinician		
records result		
How patient is informed of result		
How any referrals or follow		
up are arranged		
How results and patient		
records are filed		